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Paolo Puma, Director of Business Development

Soniva Integrated Solutions

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Suite 125
Montreal, Quebec
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Dear Mr. Puma:

We are writing to you in connection with the services which you rendered to Kugler Kandestin LLP in connection with our move to the 11th floor at 1 Place Ville-Marie, Montreal, Quebec, in the spring of 2016.

We had retained the services of Soniva Integrated Solutions (“**Soniva**”) initially for the sole task of outfitting our law firm with the requisite hardware and software to replace our severely outdated phone service, however we were pleased to learn at the outset that Soniva does in fact offer an “integrated solution” in the context of our global office refurbishing.

More specifically, you had offered Soniva’s services for additional purposes by way of coordinating and implementing network cabling infrastructure, installation of audiovisual/multimedia systems for meeting rooms, electronic security systems, intercoms and general cabling needs.

The fact that Sonia was able to coordinate the various sub trades in connection with our various cabling and wiring needs (and in particular, our information systems) proved to be a great benefit both in terms of logistics and coordination. The construction of our office premises was done on a fairly aggressive timetable in order to accommodate Ivanhoé Cambridge. We had nothing but positive feedback from the various project coordinators and the general contractor with respect to Soniva’s services and overall management of the project.

If there were any mishaps or issues with respect to the cabling or integration of the various systems to be installed in our office premises, we were not made aware of any. The installation of our phone system, and more importantly our information system, was seamless and took place over the course of a weekend without incident.

While we did encounter some programming issues with respect to the specific needs of the office in connection with the VoIP telephone system, Soniva was attentive and quick to assist us to accommodate our needs. The customer service rendered by Soniva in connection with our move was exceptional. We would highly recommend Soniva to businesses in need of a new telephone system as well as other systems, whether in the context of a move, refurbishment or general equipment upgrade.

Yours truly,

KUGLER KANDESTIN LLP

Per:



Michael Gaon

MG/lb